

# RECENTED

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T.R.A. DOCKET ROOM

July 28, 2004

Tennessee Regulatory Authority 460 James Robertson Pkwy Nashville, TN 37243-0505

Re:

Application for Approval of the Transfer of Assets of Cybertel Communications

To ComTech21, LLC Docket # 04-00164

To Whom It May Concern:

Enclosed please find 13 copies of the original responses to the Tennessee Data Request as it relates to the transfer of Cybertel Communications Assets to ComTech21, LLC.

If you have any additional questions or concerns, you can contact me directly on 203-679-7290 or you may email me at sjohnson-byers@comtech21.com.

Sincerely,

Sonja Johnson-Byers

Director/Regulatory Compliance

June 14, 2004

Tennessee Regulatory Authority 460 James Robertson Pkwy Nashville, TN 37243-0505

Re: Application for Approval of the Transfer of Assets of Cybertel Communications To ComTech21, LLC Docket # 04-00164

- 1. ComTech21, LLC has filed petitions in all States excluding Hawaii and Alaska for the approval of the transfer of Cybertel Communications customer base to ComTech21, LLC. Thus far the rulings have been in favor of ComTech21, LLC to transfer the customer base, with some states needing nothing more than notification. Attached please find a list of the states where Cybertel Communications is proposing to transfer their customers to ComTech21.
- 2. Cybertel Communications is not transferring any other assets to ComTech21, LLC other than their long distance customer base. ComTech21, LLC is not aware of what extent Cybertel Communications will remain in Tennessee or any other state in the future.
- 3. ComTech21, LLC purposes to acquire the telecommunications customer base only and not take control over any other assets that Cybertel may have.
- 4. There are approximately 52 Cybertel customers in Tennessee.
- 5. ComTech21, LLC is not aware if Cybertel Communications will be surrendering their CCN, or retaining it.
- I would need clarification of this question in order to present an answer.
- 7. This was not intended to be a joint petition filing, and may have been indicated so on the cover letter, but not in the filing itself.
- 8 Copy of customer letters enclosed.
- 9. The projected consummation date of this transaction is upon approval from the commission.

Sincerely,

Marie Marcarelli, EVP ComTech21, LLC

### COMTECH21, LLC

# NOTICE OF CHANGE IN LONG DISTANCE SERVICE PROVIDERS

## **CURRENT DATE**

Dear Current Cybertel Communications Customer:

ComTech21 and Cybertel Communications are pleased to announce that as of (Date) Cybertel Communications customers will begin receiving long distance service from ComTech21. Through an agreement between ComTech21 and Cybertel Communications, ComTech21 will begin providing long distance services to the customers of Cybertel Communications. Pease note the following important information:

- 1. ComTech21 will provide you with the same or better high quality telecommunications services as Cybertel Communications Inc.
- 2. The long distance services will be provided at the same or better rates than you currently receive from Cybertel Communications Inc.
- 3. In the event that you would prefer to use another company as your long distance carrier, you have the right to switch to a long distance carrier of your choice.
- 4. ComTech21 will reimburse you for any primary long distance carrier change charges if they are imposed by your local exchange carrier in connection with the switch to ComTech21. (Please note that your primary long distance carrier will be changed even if you have a PIC Freeze associated with your telephone line).
- 5. ComTech21 will be responsible for resolving any outstanding complaints against Cybertel Communications. You may contact ComTech21 at its toll-free number, (Toll Free Number), with any questions regarding your change in service to ComTech21.

ComTech21 extends a special welcome to all Cybertel Communications, Inc. customers. We realize you have a choice of telecommunications carriers, and we appreciate your business. Please call ComTech21 at its toll-free customer service number, (Toll Free Number)if you have any concerns or questions.

Sincerely,

Customer Service Manager

### COMTECH21, LLC

### NOTICE OF CHANGE IN LONG DISTANCE SERVICE PROVIDER

#### **CURRENT DATE**

Dear Long Distance Customer formerly served by Cybertel Communications Inc:

ComTech21 is pleased that, as of (Date), you have begun receiving long distance service from us Through an agreement between ComTech21 and Cybertel Communications Inc., ComTech21 has begun providing long distance services to the customers of Cybertel Communications Inc.

In order to make this transition as comfortable to you as possible, we would like you to be aware of the following important information:

- 1. ComTech21 will provide you with the same or better high quality telecommunications services as Cybertel Communications did.
- 2. The long distance services will be provided at the same or better rates than you previously received from Cybertel Communications Inc.
- 3. In the event that you would prefer to use another company as your long distance carrier, you have the right to switch to a long distance carrier of your choice.
- 4. ComTech21 will reimburse you for any primary long distance carrier change charges if they were imposed by your local exchange carrier in connection with the switch to ComTech21. (Please note that your primary long distance carrier will be changed even if you have a PIC Freeze associated with your telephone line).
- 5. ComTech21 is responsible for resolving outstanding complaints against Cybertel Communications. You may contact ComTech21 at its toll-free number, Toll Free Number), with any questions regarding your change in service to ComTech21.

ComTech21 extends a special welcome to all former Cybertel Communications Inc customers. We realize you have a choice of telecommunications carriers, and we appreciate your business. Please call ComTech21 at its toll-free customer service number, (Toll Free Number), if you have any concerns or questions.

Sincerely,

Customer Service Manager